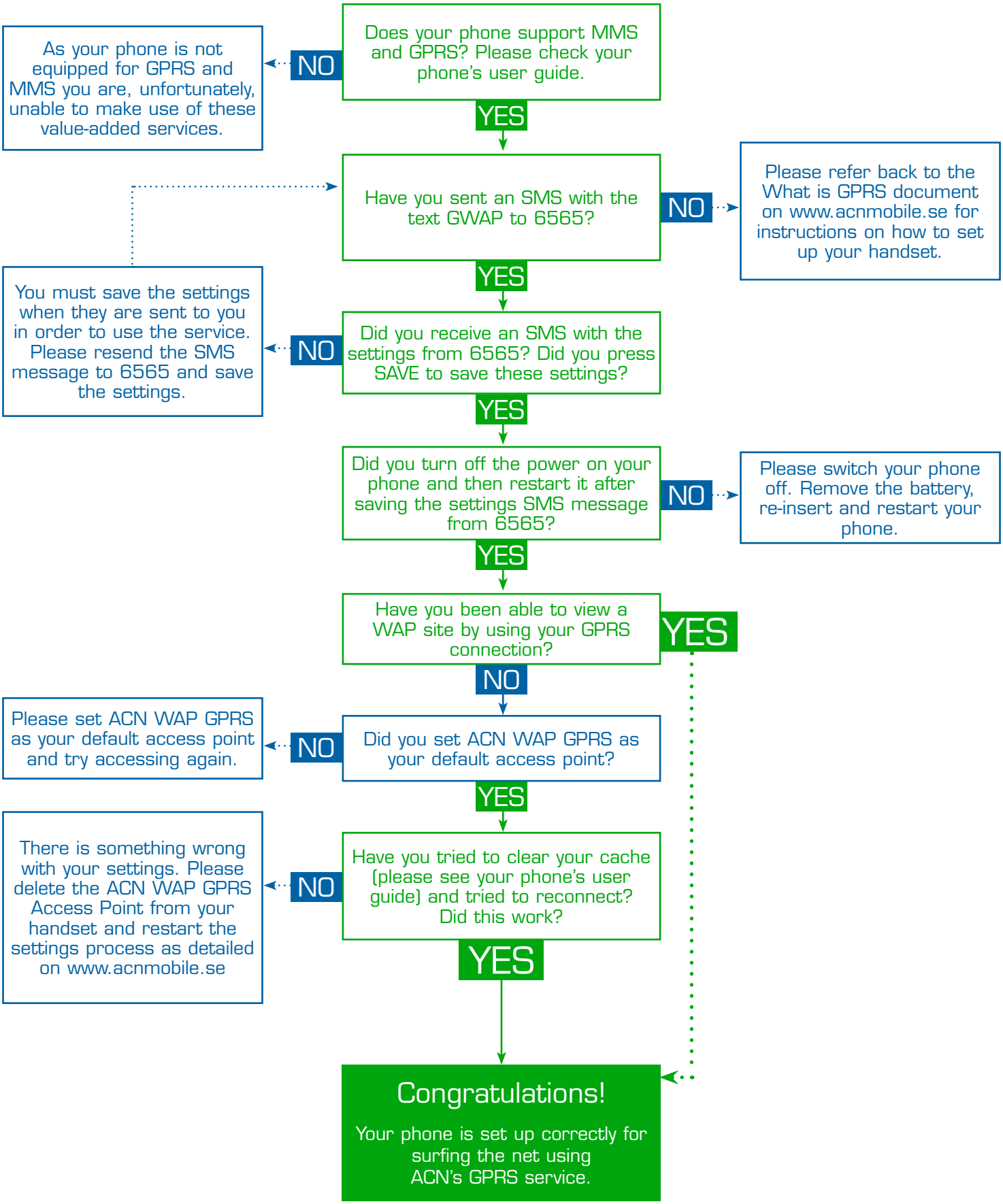ACN MOBILE - GPRS TROUBLESHOOTING GUIDE