



**ACN Mobile Norway - Price List**

All prices are in Norwegian kroner inclusive of MVA (25%)

Valid from 1 July 2011

	ACN Relax	ACN Balance	ACN Friends500	ACN Active
<b>One off charges</b>				
Connection Fee	198,00	198,00	198,00	198,00
<b>Monthly recurring charges<sup>1</sup></b>				
Standard subscription fee	9,90	29,00	59,00	119,00
ACN Voicemail	9,00		<b>Included</b>	9,00
ACN Voicemail with Fax		10,00		
<b>National Calls<sup>2 &amp; 3</sup> (Price per minute in krone including VAT at 25%)</b>				
Call setup fee <sup>4</sup>	0,69	0,69	0,59	0,69
To Fixed Line networks in Norway	1,69	1,09	1,99	0,89
ACN-2-ACN <sup>5</sup> in Norway	n/a	n/a	<b>Free<sup>6</sup></b>	n/a
To Mobile Networks in Norway and ACN Voicemail	1,69	1,09	1,99	0,89
<b>Sending and Receiving SMS and MMS messages (Price per message in krone including VAT at 25%)</b>				
SMS <sup>7</sup> to all national networks in Norway	0,59	0,59	0,69	0,69
SMS to international destinations	0,69	0,69	0,69	0,69
MMS <sup>7</sup> to all national networks in Norway		2,35		
MMS to international destinations		2,35		
Receiving SMS and MMS within Norway		<b>Free</b>		
<b>Data Services</b>				
GSM Data & Fax		see normal minute price		
<b>GPRS Mobile Internet<sup>8</sup></b>				
Price per MB uploaded/downloaded		19,00		
<b>International Calls<sup>9</sup> (Price per minute in krone including VAT at 25%)</b>				
Connection for international calls	0,69	0,69	0,59	0,69
Zone 1 (Nordics <sup>10</sup> ) Fixed line destinations		3,19		
Zone 1 (Nordics <sup>10</sup> ) Mobile destinations		4,49		
Zone 2* (Western Europe <sup>11</sup> ) Fixed line destinations		3,99		
Zone 2* (Western Europe <sup>11</sup> ) Mobile destinations		5,49		
Zone 3* (Eastern Europe <sup>12</sup> ) Fixed line destinations		4,89		
Zone 3* (Eastern Europe <sup>12</sup> ) Mobile destinations		5,89		
Zone 4* (Nth America & Oceania <sup>13</sup> ) Fixed line destinations		2,99		
Zone 4* (Nth America & Oceania <sup>13</sup> ) Mobile destinations		4,19		
Zone 5* (Africa <sup>14</sup> ) All destinations		9,99		
Zone 6* (South America & Asia <sup>15</sup> ) All destinations		10,59		
Zone 7* (Other Countries <sup>16</sup> ) All destinations		27,69		
Zone 8* Satellite <sup>17</sup>		49,00		
<b>Roaming Calls - Eurotariff<sup>18</sup> (Price per minute in krone including VAT at 25%)</b>				
The Eurotariff for roaming calls is applicable from the following countries Austria, Belgium, Bulgaria, Cyprus, Czech Republic, Estonia, France, Finland, Denmark, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Slovakia, Slovenia, Spain, Sweden, United Kingdom				
Making a call to Norway or to an EU country while roaming		3.39		
Receiving a call from Norway while roaming		1.07		
<b>Roaming Calls<sup>19</sup> - outside EU (Receiving calls whilst roaming)</b>				
The charges for receiving call whilst roaming in a non-EU country are the same as the international rates as detailed above as if you were calling that country from Norway. The usual call setup charge applies.				
<b>Special Numbers (Prices in krone inclusive VAT at 25%)</b>				
110, 112 and 113 emergency numbers		<b>Free</b>		
The charges for special numbers are displayed on our website <a href="http://www.acnmobile.no">www.acnmobile.no</a> under the Pricelist for Special Numbers				



**Other Charges (Prices in krone including VAT at 25%)**

Itemised invoice (per invoice)	15,00
Secret Number	50,00
New SIM card (replacement)	100,00
Re-connection after barring for late payment	100,00
Transfer of Subscription	200,00

- ACN Voicemail is provided as a standard feature on all subscriptions and is charged accordingly, except for the ACN Friends 500 calling plan where the voicemail charge is included within the normal monthly recurring charge. Customers can de-activate the ACN Voicemail feature at any time via Min ACN Online or by contacting Customer Services.
- All calls are charged on a per second basis but all published rates are per minute.
- Call forwarding to ACN Voicemail and to other ACN mobile numbers is free. All other call forwarding is charged according to the published rate of the destination that the call is forwarded to.
- The call set-up fee is applied for each successful call connection.
- Calls defined as ACN-2-ACN are applied when both the caller and the called party are active users of ACN Friends 500 in Norway at the time the calls were made. The ACN-2-ACN calling feature does not apply to international and roaming calls. Please note that the standard call set-up fee applies to all ACN-2-ACN calls.
- After the 500 minutes of ACN-2-ACN calls are used up the normal call rate to Mobile applies.
- The SMS and MMS rates quoted are for SMS and MMS sent to standard mobile numbers in Norway. Premium rate SMS and MMS are charged at special rates and apply to each message received by your mobile phone. For details of these rates please refer to the Service Provider who owns the short code for that service.
- Please refer to [www.acnmobile.no](http://www.acnmobile.no) for more information on GPRS and Mobile Internet. Rates are calculated and charged per Kb of data uploaded and downloaded to your mobile phone. Please note that 1024 Kb is deemed to be equal to 1 Megabyte (Mb).
- The call set-up fee applies for all calls to international destinations as detailed below.
- The countries included in the Nordics Zone are Denmark, Faroe Islands, Finland, Iceland and Sweden. Please refer to [www.acnmobile.no](http://www.acnmobile.no) for more information.
- The countries included in the Western Europe Zone are Andorra, Belgium, France, Gibraltar, Greece, Ireland, Italy, Liechtenstein, Luxembourg, Malta, Monaco, Netherlands, Austria, Portugal, San Marino (NB. The same rate applies for calls made to fixed-lines and for calls made to mobile numbers in San Marino), Spain, United Kingdom, Switzerland, Germany and the Vatican City. Please refer to [www.acnmobile.no](http://www.acnmobile.no) for more information.
- The countries included in the Eastern Europe Zone are Albania, Bosnia-Herzegovina, Bulgaria, Estonia, Belarus, Israel, Croatia, Cyprus, Latvia, Macedonia (NB. all calls to Macedonia are charged at 6,89 kr per minute), Moldova, Montenegro, Palestinian Territory, Poland, Romania, Russia, Serbia, Slovakia, Slovenia, Czech Republic, Turkey, Ukraine and Hungary. Please refer to [www.acnmobile.no](http://www.acnmobile.no) for more information.
- The countries included in the North America and Oceania Zone are Australia, Canada, New Zealand and USA (including Hawaii and Alaska). Please refer to [www.acnmobile.no](http://www.acnmobile.no) for more information.
- The countries included in the Africa Zone are Algeria, Angola, Armenia, Bahrain, Benin, Botswana, Burkina Faso, Burundi, Central African Republic, Djibouti, Egypt, Equatorial Guinea, Ivory Coast, Eritrea, Ethiopia, United Arab Emirates, Gabon, Gambia, Ghana, Guinea, Guinea Bissau, Yemen, Jordan, Cameroon, Comoros, Congo, Kuwait, Lesotho, Lebanon, Liberia, Libya, Madagascar, Malawi, Mali, Morocco, Mauritania, Mozambique, Namibia, Niger, Nigeria, Oman, Qatar, Reunion, Rwanda, Saudi Arabia, Senegal, Sierra Leona, Somalia, South Africa, Sudan, Swaziland, Syria, Tanzania, Chad, Togo, Tunisia, Uganda, Zambia, Zimbabwe. Please refer to [www.acnmobile.no](http://www.acnmobile.no) for more information.
- The countries included in the Asia and South America Zone are Afghanistan, Anguilla, Antigua & Barbua, Argentina, Armenia, Aruba, Ascension, Azerbaijan, Bahamas, Bangladesh, Barbados, Belize, Bermuda, Bhutan, Bolivia, Brazil, British Virgin Islands, Brunei, Cayman Islands, Chile, Christmas Islands, Cocos Islands, Colombia, Costa Rica, Cuba, Netherlands Antilles, Dominican Republic, Dominica, El Salvador, Falkland Islands, Philippines, French Guyana, Georgia, Grenada, Guadeloupe, Guam, Guantanamo Bay, Guatemala, Guyana, Haiti, Honduras, Hong Kong, India, Indonesia, Iraq, Iran, Jamaica, Japan, Cambodia, Cape Verde Islands, Kazakhstan, China, Kyrgyzstan, Laos, Macao, Malaysia, Maldives Islands, Martinique, Mauritius, Mexico, Micronesia, Mongolia, Montserrat, Myanmar, Nepal, Nicaragua, North Korea, East Timor, Pakistan, Panama, Paraguay, Peru, Puerto Rico, St. Lucia, Singapore, South Korea, Sri Lanka, St. Helena, St. Kitts & Nevis, St. Pierre & Miquelon, St. Vincent & The Grenadines, Surinam, Tajikistan, Taiwan, Thailand, Trinidad & Tobago, Turkmenistan, Turks & Caicos Islands, Uruguay, Uzbekistan, Venezuela, Vietnam. Please refer to [www.acnmobile.no](http://www.acnmobile.no) for more information.
- The countries included in the Other Countries Zone are American Virgin Islands, Chatham Islands, Cook Island, Diego Garcia, Fiji, French Polynesia, Greenland, Kiribati, Marianne Islands (Saipan), Marshall Islands, Mayotte Island, Nauru, Niue, Norfolk Island, New Caledonia, Palau, Papua New Guinea, Solomon Island, Samoa (US), Samoa (Western), Sao Tome & Principe, Seychelles, Tokelau, Tonga, Tuvalu, Vanuatu, Wallis & Fortuna Islands. Please refer to [www.acnmobile.no](http://www.acnmobile.no) for more information.
- The available Satellite calling areas are via the following satellites: Emsat, Inmarsat A, Inmarsat B, Inmarsat B GAN, Inmarsat B HSD, Inmarsat C, Inmarsat M, Inmarsat M HSD, Inmarsat Mini M, Inmarsat Aero, Iridium 8816, Iridium 8817 and Thuraya.
- Euro Tariff calls are charged per second after the first 30 seconds. No call setup fee applies. A SMS sent while roaming in a Euro Tariff country is charged NOK 1.07 (inc VAT)
- All roaming rates for making calls while roaming are published on [www.acnmobile.no](http://www.acnmobile.no). Please note the published rates are for informational purposes only and the actual rates may differ from the published rates due to changes in that country/network beyond our control and due to currency fluctuations.