



## ACN Mobile - Pricelist

Price in kroner including VAT (25%)

Effective from 1 July 2011

	ACN Talk-A-Bit	ACN Talk-A-Lot	ACN Friends500
One Time Connection Fee		kr. 99.00	
Monthly Recurring Charge	kr. 19.00	kr. 99.00	kr. 199.00
<b>National Calls<sup>1</sup></b> (price per minute)			
Call Setup Charge (kr./call) <sup>2</sup>		kr. 0.25	
To Fixed Line Networks	kr. 0.95	kr. 0.80	kr. 0.75
To ACN Mobile <sup>3</sup> (ACN-2-ACN)	kr. 0.49	<b>NO CHARGE</b> after 100mins kr. 0.49	<b>NO CHARGE</b> after 500mins kr. 0.49
To Other Mobile Networks	kr. 0.95	kr. 0.80	kr. 0.75
<b>ACN Voicemail<sup>1</sup></b> (price per minute)			
Monthly Recurring Charge		<b>NO CHARGE</b>	
SMS Notification of Voicemail message received within Denmark		<b>NO CHARGE</b>	
Calling from within Denmark to retrieve/setup Voicemail		kr. 0.49	
<b>Sending and Receiving SMS and MMS messages</b> (price per message)			
SMS <sup>7</sup> to all Networks within Denmark (except Premium Numbers)		kr. 0.20	
SMS to all International Networks		kr. 2.50	
MMS <sup>7</sup> to all Networks within Denmark (except Premium Numbers)		kr. 2.50	
MMS to all International Networks		kr. 2.50	
Receiving SMS and MMS within Denmark		<b>NO CHARGE</b>	
<b>SMS Option Packages</b> (price per month)			
ACN SMS-A-Bit <sup>8</sup>		kr. 9.00 <b>50 SMS at kr. 0.18/message</b>	
ACN SMS-A-Bit More <sup>9</sup>		kr. 16.50 <b>100 SMS at kr. 0.165/message</b>	
ACN SMS-A-Lot <sup>10</sup>		kr. 29.00 <b>200 SMS at kr. 0.145/message</b>	
ACN SMS-A-Lot More <sup>11</sup>		kr. 69.00 <b>500 SMS at kr. 0.138/message</b>	
<b>Data Services</b> (price per MB)			
GPRS (General Packet Radio Service)			
Access to Mobile Internet <sup>12</sup>		kr. 5.99	



**International Calls<sup>4</sup>** (price per minute)

Call Setup Charge <sup>2</sup>	kr. 0.25
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**Tariff Zone - Nordics**

Faeroe Islands	kr. 2.50
Finland	kr. 2.50
Greenland	kr. 7.50
Iceland	kr. 3.25
Norway	kr. 2.00
Sweden	kr. 2.00

**Tariff Zone - Europe**

Austria	kr. 3.00
France	kr. 3.00
Germany	kr. 3.00
Italy	kr. 3.00
The Netherlands	kr. 3.00
Poland	kr. 3.00
Turkey	kr. 3.00
United Kingdom	kr. 3.00
All other European countries <sup>5</sup>	from kr. 5.00

**Tariff Zone - North America**

USA (excluding Alaska & Hawaii)	kr. 1.80
Canada	kr. 5.00

**Tariff Zone - Rest of World**

Rest of World <sup>6</sup>	from kr. 15.00
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**Roaming Calls - Receiving calls whilst roaming (EuroTariff)**

Calls	kr. 1.02 per minute
SMS	<b>NO CHARGE</b>

When roaming in any of the 27 European Union member countries the price to receive a call while roaming is kr. 1.02 per minute (including VAT). This is known as the EuroTariff. The applicable countries are as follows: Austria, Belgium, Bulgaria, Cyprus, Czech Republic, Estonia, France, Finland, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, United Kingdom. The calls are rated per second. The standard call setup charge does not apply in the EuroTariff countries.

The charges for receiving call whilst roaming in other foreign countries not listed above are the same as the international rates, as detailed above, as if you were calling that country from Denmark. The standard call setup charge applies in these countries.

**Roaming Calls - Making calls whilst roaming (EuroTariff)**

Calls	kr. 3.26
SMS	kr. 1.02

When roaming in any of the 27 European Union member countries the price to make a call while roaming is kr. 3.26 per minute (including VAT). This is known as the EuroTariff. The applicable countries are as follows: Austria, Belgium, Bulgaria, Cyprus, Czech Republic, Estonia, France, Finland, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, United Kingdom. The calls are rated per second. The standard call setup charge does not apply in the EuroTariff countries.

In all other countries other than those listed above all calls made, SMS and MMS sent and GPRS data used whilst roaming are charged at the prevailing rate of the operator you are connected to in the country you were visiting. Please refer to the International and Roaming sections of [www.acnmobile.dk](http://www.acnmobile.dk) for more information and pricing.

**Service Numbers** (70, 80 and 90 prefix range)

All numbers in the 70, 80 and 90 prefix range are charged at the normal national rate as detailed above PLUS the advertised service number price per call or per minute, if applicable. The standard call setup charge also applies.



Other Charges	
Paper Invoice by post (per invoice)	kr. 17.00
Itemised Invoicing Online (available via DitACN Mobile)	<b>NO CHARGE</b>
Payment by Bank Transfer (incl. posted printed invoice, per invoice)	kr. 25.00
Dunning Fee (per overdue invoice)	kr. 100.00
Call barring activation <sup>13</sup> (all types of GSM barring, per activation)	kr. 25.00
Call Barring Activation Fee for 90 prefix numbers (premium rate)	<b>NO CHARGE</b>
Replacement SIM Card (per SIM card)	kr. 79.00
Change of Telephone Number (per request)	kr. 150.00
Transfer of Account	kr. 150.00
ACN SaldoMaximum	kr. 9.99/month
High Usage Notification Service	<b>NO CHARGE</b>

- All call charges are charged on a per second basis but are advertised as a per minute price.
- The call setup charge is applied for each successful call connection made even if the other caller does not answer.
- Calls defined as ACN-2-ACN are applied when both the caller and the called party are fully provisioned, active customers on the ACN Mobile network in Denmark at the time the call was made. The ACN-2-ACN calling feature does not apply to international or roaming calls. Please note that the call setup charge applies to all ACN-2-ACN calls even if there is no charge for the actual minutes used.
- For all international calls the standard national minute price for your calling plan applies plus the stated international destination per minute price. All calls are charged on a per second basis. The price applies for all fixed and mobile destinations in the country called.
- The countries counted in the Europe Tariff Zone are: Andorra, Belgium, Bosnia Herzegovina, Bulgaria, Cyprus, Czech Republic, Estonia, Greece, Hungary, Ireland, Croatia, Latvia, Liechtenstein, Lithuania, Luxembourg, Macedonia, Monaco, Portugal (incl. Azores & Madeira), Serbia and Montenegro, Romania, Switzerland, Slovakia, Slovenia, Spain (incl. Canary Islands). These are charged at 5.00 kr. per minute. Countries that are included in the Europe Tariff Zone but are charged at a special rate are: Albania, Belarus, Malta, Moldavia, Russia, San Marino, Ukraine. Please see the International section on [www.acnmobile.dk](http://www.acnmobile.dk) for further details.
- Special rates apply for certain countries. Please refer to the International and Roaming sections of [www.acnmobile.dk](http://www.acnmobile.dk) for more information and pricing on the countries classified as "Rest of World".
- The SMS and MMS prices quoted are for SMS and MMS sent to standard mobile phone numbers. Premium rated MMS and SMS are charged at special rates. These apply per message received by your handset. Please refer to the Service Provider short code owner for the specific prices.
- The ACN SMS-A-Bit option can be taken as an additional option package with either of the calling plans. The charge is deducted monthly in advance on the 1st of the month. All requests for the ACN SMS-A-Bit option package will be provisioned as soon as possible after request and the charge amended on a pro rata basis for the month of activation or deactivation. The inclusive 50 SMS are only valid for SMS messages sent to ACN Mobile and other Danish mobile networks. SMS to premium rated services, special numbers and international numbers are not deducted from the 50 SMS bundle and will be charged at the normal applicable rate. There is no carry over of unused bundled SMS at the end of a month. All excess SMS above the bundle amount will be charged at the standard rate per message as detailed above. You can only make one activation, deactivation, upgrade or downgrade request per month. No requests will be accepted in the final 3 days of any month. All upgrade or downgrade requests will be implemented on the 1st of the following month after the request. You can only take 1 option package per subscription at any one time.
- The ACN SMS-A-Bit More option can be taken as an additional option package with either of the calling plans. The charge is deducted monthly in advance on the 1st of the month. All requests for the ACN SMS-A-Bit More option package will be provisioned as soon as possible after request and the charge amended on a pro rata basis for the month of activation or deactivation. The inclusive 100 SMS are only valid for SMS messages sent to ACN Mobile and other Danish mobile networks. SMS to premium rated services, special numbers and international numbers are not deducted from the 100 SMS bundle and will be charged at the normal applicable rate. There is no carry over of unused bundled SMS at the end of a month. All excess SMS above the bundle amount will be charged at the standard rate per message as detailed above. You can only make one activation, deactivation, upgrade or downgrade request per month. No requests will be accepted in the final 3 days of any month. All upgrade or downgrade requests will be implemented on the 1st of the following month after the request. You can only take 1 option package per subscription at any one time.
- The ACN SMS-A-Lot option can be taken as an additional option package with either of the calling plans. The charge is deducted monthly in advance on the 1st of the month. All requests for the ACN SMS-A-Lot option package will be provisioned as soon as possible after request and the charge amended on a pro rata basis for the month of activation or deactivation. The inclusive 200 SMS are only valid for SMS messages sent to ACN Mobile and other Danish mobile networks. SMS to premium rated services, special numbers and international numbers are not deducted from the 200 SMS bundle and will be charged at the normal applicable rate. There is no carry over of unused bundled SMS at the end of a month. All excess SMS above the bundle amount will be charged at the standard rate per message as detailed above. You can only make one activation, deactivation, upgrade or downgrade request per month. No requests will be accepted in the final 3 days of any month. All upgrade or downgrade requests will be implemented on the 1st of the following month after the request. You can only take 1 option package per subscription at any one time.
- The ACN SMS-A-Lot More option can be taken as an additional option package with either of the calling plans. The charge is deducted monthly in advance on the 1st of the month. All requests for the ACN SMS-A-Lot More option package will be provisioned as soon as possible after request and the charge amended on a pro rata basis for the month of activation or deactivation. The inclusive 500 SMS are only valid for SMS messages sent to ACN Mobile and other Danish mobile networks. SMS to premium rated services, special numbers and international numbers are not deducted from the 500 SMS bundle and will be charged at the normal applicable rate. There is no carry over of unused bundled SMS at the end of a month. All excess SMS above the bundle amount will be charged at the standard rate per message as detailed above. You can only make one activation, deactivation, upgrade or downgrade request per month. No requests will be accepted in the final 3 days of any month. All upgrade or downgrade requests will be implemented on the 1st of the following month after the request. You can only take 1 option package per subscription at any one time.
- Please refer to [www.acnmobile.dk](http://www.acnmobile.dk) for more information on GPRS. Prices are calculated and charged in blocks of 10 kilobytes of data uploaded and downloaded to your device. For reference purposes 1024 kilobytes is deemed to be equal to 1 megabyte.
- The barring activation charge is a charge per activation request for all standard GSM barrings as well as international outgoing call barring, roaming barring and all national barrings.